



Better to Best

2011 **Quality Excellence**
Achievement Awards
COMPENDIUM

Recognizing **Illinois Hospitals**
Leading in Quality and
Innovation



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Achievement Awards

CALL FOR ENTRIES

MAY 2012

Be sure to watch for this opportunity to **be recognized and celebrated** for your hospital's achievements in advancing patient care.

OVERVIEW

2011 Quality Excellence Achievement Awards Overview

IHA's Quality Care Institute established its first annual Quality Excellence Achievement Awards recognizing Illinois hospital accomplishments for advancing quality patient care in 2011. In May, members were invited to submit their achievements in two distinct award categories: IHA Pledge Quality Achievement Award and IHA Innovation in Quality Award.

The IHA Pledge Quality Achievement Award honors hospitals that have shown significant **improvement efforts meeting the goals of IHA's [Raising the Bar](#)** campaign. The campaign calls for hospitals to engage in specific interventions over the next three years to reduce hospital readmissions and hospital-acquired infections and other complications. Hospitals pledge to work to develop and collaborate on initiatives and programs that will:

- Reduce 30-day hospital readmission rates for congestive heart failure, heart attack and pneumonia; and
- Reduce hospital-acquired conditions and infections such as Methicillin-resistant Staphylococcus aureus (MRSA), C. difficile, central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), surgical-site infections, and deep vein thrombosis and pulmonary embolism following certain orthopedic procedures.

The IHA Innovation in Quality Award recognizes hospitals that have demonstrated innovative approaches addressing elements of the Institute for Healthcare Improvement's (IHI) [Triple Aim](#). The IHI Triple Aim program seeks to improve the health of the population; enhance the patient experience of care; and reduce or control the per capita cost of care.

More than 50 quality improvement projects were submitted by 36 hospitals from across the state. Twenty nationally-recognized quality improvement leaders representing a variety of health care organizations, associations and universities comprised a panel that carefully reviewed all entries. Seven winners from six Illinois hospitals and health systems representing urban, rural, Medicaid/safety net, and specialty hospitals were selected and recognized at the IHA Leadership Summit on September 20-21.

Submissions for the second annual Quality Excellence Achievement Awards will be accepted in spring 2012.

IHA PLEDGE QUALITY ACHIEVEMENT AWARD APPLICANTS

Hospital/System: Resurrection Health Care (RHC), Chicago

Contact: Shannon Hasenkamp
System Director, Case Management
847-568-8695
shasenkamp@reshealthcare.org

Project Title: *Reducing Excess Days Initiative: To identify if gross decreases in excess days for RHC from FY2008 to present are attributable to process improvements and determine what, if any effect, general downwards trend in inpatient volumes have had upon this decrease.*

Excess days were identified as an area for improvement due to the disparity between hospitals within the RHC system and the Centers for Medicare & Medicaid Services geometric mean assigned to the MS-DRG. Increased days in the hospital have safety, infection, satisfaction, and financial ramifications for both the patient and hospital. Plan-Do-Study-Act was used and the following initiatives were implemented: redesign and deployment of case management best practices; clinical best practice order sets; revised case management staffing levels; system-wide readmission reduction; monthly meetings for case management leadership; and attendance at site utilization management committee meetings and the Performance Excellence Highway (educational program for physicians). To monitor progress, concurrent review of excess days, monthly and weekly control **chart analysis, and annual “heat map” of excess days were implemented.** Improvement was noted in excess days.

Website: <http://www.reshealth.org/>