

EXHIBIT 1

Medicare Appeals Dashboard

Reporting Period: Through Quarter 1 of FY 2022 (December 31, 2021)

(Data in Appeals)

Level 3 - OMHA	Fiscal Year					Most Recent 6 Quarters					
	FY 2022 YTD	FY 2021	FY 2020	FY 2019	FY 2018	FY 2022	FY 2021				FY 2020
						Qtr1	Qtr4	Qtr3	Qtr2	Qtr1	Qtr4
Beginning Workload Balance	60,062	165,263	292,517	417,198	578,683	60,062	86,063	104,255	131,961	165,263	201,292
Receipts	10,447	31,400	29,729	43,887	62,762	10,447	7,930	8,083	8,172	7,215	7,709
<i>RAC</i>	476	1,287	1,202	485	774	476	232	288	400	367	512
<i>non-RAC</i>	9,971	30,113	28,527	43,402	61,988	9,971	7,698	7,795	7,772	6,848	7,197
Appeals Removed	(18,712)	(136,601)	(156,983)	(168,568)	(224,247)	(18,712)	(33,931)	(26,275)	(35,878)	(40,517)	(43,738)
<i>OMHA Dispositions</i>	(18,574)	(117,127)	(136,699)	(119,848)	(92,113)	(18,574)	(23,343)	(26,232)	(33,402)	(34,150)	(42,490)
<i>RAC</i>	(1,140)	(14,022)	(15,621)	(15,708)	(24,690)	(1,140)	(2,940)	(3,514)	(4,294)	(3,274)	(3,781)
<i>non-RAC</i>	(17,434)	(103,105)	(121,078)	(104,140)	(67,423)	(17,434)	(20,403)	(22,718)	(29,108)	(30,876)	(38,709)
<i>Settlement Conference Facilitation (non-add)</i> ⁷	(55)	(13,011)	(6,552)	(14,021)	(57,097)	(55)	(11,064)	(62)	(307)	(1,578)	(1,247)
<i>Appeals combined for efficiency</i>	(38)	(15,393)	(16,721)	(25,339)	(29,248)	(38)	(10,322)	614	(14)	(5,671)	436
<i>QIC demo - remands for resolution</i>	(100)	(3,281)	(3,543)	(14,243)	(20,175)	(100)	(261)	(656)	(1,698)	(666)	(1,682)
<i>Serial Claims Initiative</i>	0	(22)	(7)	(3,076)	(2,574)	0	(4)	(1)	(2)	(15)	0
<i>Low Volume Appeals</i>	0	(8)	(6)	(5,784)	(20,817)	0	0	0	(1)	(7)	(1)
<i>Hospital Settlements</i>	0	(770)	(7)	(278)	(2,223)	0	(1)	0	(761)	(8)	(1)
<i>Inpatient Rehab Facility Settlements (non-add)</i> ⁷	0	(4,390)	(1,326)	(6)		0	0	(1)	(100)	(4,289)	(3)
<i>WL Adjustment to Beginning Workload</i> ¹²	844					844					
Net Pending Receipt Increase / (Decrease)	(7,421)	(105,201)	(127,254)	(124,681)	(161,485)	(7,421)	(26,001)	(18,192)	(27,706)	(33,302)	(36,029)
Ending Workload (pending appeals)	52,641	60,062	165,263	292,517	417,198	52,641	60,062	86,063	104,255	131,961	165,263

1/ FY22 Qtr.1 includes the majority of appeals received through December 31, 2021.

2/ Receipts and dispositions have been updated due to appeal adjustments such as combinations, deletions, and/or corrections.

3/ Receipts exclude reopened appeals but include appeals involved in CMS Hospital Settlements.

4/ The number of appeals adjudicated each fiscal year reflects receipts from multiple fiscal years.

5/ Dispositions exclude remands.

6/ OMHA Dispositions reflect appeals removed by all types of adjudicators.

7/ Starting in FY19, Settlement Conference Facilitation *and* Inpatient Rehab Facility Settlement counts are non-adds to avoid double counting (included in OMHA Dispositions at a 1:1 ratio). Both counts reflect appeals closed (vs settled).

Settlement Conference Facilitation line includes State Medicaid Agency settlements.

8/ FY15 through FY18 reflect changes in methodology to include combined appeals. Discrepancies between Level 2 and Level 3 RAC receipts are largely attributable to these changes in methodology.

9/ Appeals combined for efficiency result in one disposition for a group of combined appeals. This line accounts for the remainder of received appeals that were combined into single appeals within disposition counts.

10/ Initiative dispositions not reflected separately within the table are counted in "OMHA Dispositions" (as 1 disposition if multiple appeals were combined), and "Received appeals combined for efficiency" (remainder of groups of appeals combined for efficient disposition).

11/ OMHA combines appeals to improve the efficiency of our ALJs. FY20 combined appeals count includes 1,013 auto-promoted initiative appeals without a Request for Hearing - deleted in Q4.

12/ *WL Adjustment to Beginning Workload* counts Prior Year appeals that are determined to be invalid during the Current Year [-114]. This adjustment is also reflected in the subsequent "Net Pending Receipt Increase / (Decrease)" subtotal.

FY22 Qtr.1 count also includes an additional adjustment for transition to ECAPE reporting [+958].